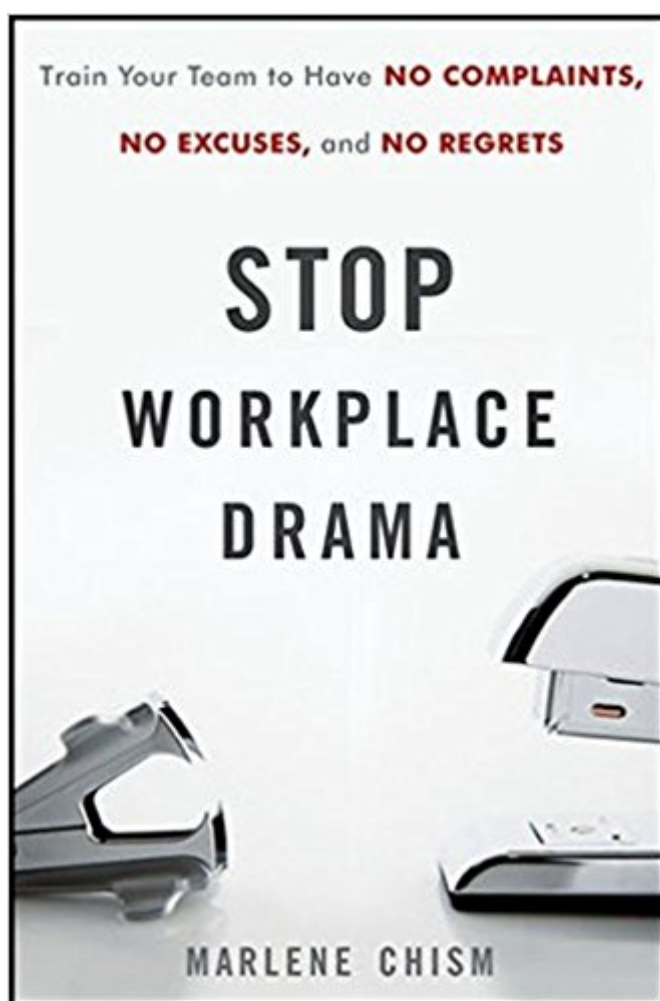


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# Stop Workplace Drama: Train Your Team To Have No Complaints, No Excuses, And No Regrets



## Synopsis

Overcome the interpersonal challenges holding your business back. Is your workplace riddled with gossip, power struggles, and confusion? Do you seek clarity in your management and cohesiveness in your team? Do you have a personal obstacle affecting your professional success? If so, there is good news-help is on the way. Stop Workplace Drama offers down-to-earth, practical methods to help business owners, entrepreneurs, and private practice professionals maximize success, increase productivity, and improve teamwork and personal performance. Identify "drama" barriers and help your employees break free to experience higher personal effectiveness and increased productivity. Each of the eight points is full of universal and practical principles any business leader, sales director or entrepreneur can put to use immediately. Author Marlene Chism has shared her signature process with organizations such as McDonalds and NASA. When you're in the thick of business competition, you and your team need to function freely without internal conflicts, confusions, or rivalries. Stop Workplace Drama ensures that your employees will be able to give their best to create a healthy, profitable workplace.

## Book Information

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## Customer Reviews

Stop putting fuel on the fire and take back control of your workplace. Gossip. Power struggles. Poor team coordination. These are all symptoms of workplace drama. They're the obstacles that can drain your company of its best talent, get in the way of true productivity and profit, and eat away at

the effectiveness of your organization—that is, unless a leader steps up and takes responsibility for changing course. Communications consultant and national speaker Marlene Chism has created an eight-step methodology that breaks through negative thinking that can contribute to drama in organizations of every kind and size. She has identified the gaps that drama creates—a gap between where your company is and where it aims to be and the psychological gap that occurs when people are faced with change and the fear that goes with it. With *Stop Workplace Drama*, Chism shows how to change the way you and your organization confront and work through problems, implement effective management strategies in a drama-filled organization, and find new solutions that create positive growth for every member of your company. You'll learn how to: Understand the different kinds of "drama roles" played in the office and how to work through them Create healthy boundaries, get your work needs met, and make the most of your valuable time Seek viable opportunities and take responsibility for your efforts Instill necessary changes without unleashing fear in your organization—which can lead to conflict Cut through your personal drama so that it doesn't create further issues at work In today's business world, where competition is fierce and economic challenges are more intense than ever, ending the drama has never been more essential. With fascinating case studies, illuminating insight, and workplace-tested strategies, *Stop Workplace Drama* will help boost the morale of your employees, maximize your company's potential, and put your organization on the road to success.

"*Stop Workplace Drama* does more than reveal excuses for the inclination to drama in the workplace; it offers a wealth of ideas to improve communication, trust, and leadership that will help eliminate the energy, time, and talent drain that drama creates." —Stephen M. R. Covey, coauthor of the New York Times and the Wall Street Journal bestseller *The Speed of Trust* "This easy-to-read book is a must-have for anyone who leads others and wants to improve workplace dynamics so your people can enthusiastically say 'Thank God It's Monday!'" —Roxanne Emmerich, author of *Thank God It's Monday!: How to Create a Workplace You and Your Customers Love* "*Stop Workplace Drama* offers practical ideas to improve communication in the workplace to eliminate power struggles, backstabbing, and office drama." —Michael Linenberger, author of *Master Your Workday Now!* "Marlene Chism's no-drama approach is down-to-earth and effective, plus it's communicated with good humor and a very big heart." —Rick Hanson, PhD, coauthor of *Buddha's Brain: The Practical Neuroscience of Happiness, Love, and Wisdom* "*Stop Workplace Drama* is filled with fresh strategies to help leaders navigate change, reach their objectives, and create a positive work climate—all at the same time!" —Jill Konrath,

author of SNAP Selling and Selling to Big Companies "Marlene Chism has given the Drama Zone its own zip code! This book is a brilliant approach to halting drama in the workplace—right here, right now—and at every level within the organization. No smoke and mirrors, just real-world tips, tools, and techniques to creating a 'no excuses, no complaints, no regrets' workplace. Count me in!" •Anne Bruce, speaker and bestselling author of more than 14 books, including How to Motivate Every Employee "Any entrepreneur who wants to eliminate excuses and complaints and increase cooperation will benefit by reading Stop Workplace Drama." •Mike Michalowicz, author of the cult-classic The Toilet Paper Entrepreneur

Great book with a lot of great information for wherever you are in your business. I learned a lot about mistakes that I have been making as an employee. I highly recommend it for everyone in the working world whether you own your own business or are just starting at your first job.

When I got an advanced copy of Marlene's book, my intent was to do a quick scan and write a short, courtesy review. But I found it impossible to scan. I found myself reading it! When I finished, I reread it and made notes in the margins. Using shorthand, I indicated the initials of employees of whom I had applied Marlene's principles with effectively as well as those that I failed to use Marlene's principles...and ended up feeding drama. I've recommended Stop Workplace Drama to many others. Why? Have you ever hurt your leg or foot or toe, and instead of going to the doctor, you got used to limping? Maybe you told yourself that you were too busy to see a doctor. Perhaps you thought the problem would clear up on its own. But over time, you got used to walking funny. Pretty soon, you couldn't even remember what it felt like to feel normal or not walk around with discomfort. That's what drama is like. When viewed from a distance, it might appear to be charming, quaint, or even funny. But when that drama gets closer or begins to touch you personally, it becomes painful and draining, hurting not only at the immediate source of drama, but able to harm and damage other formerly-healthy parts of the whole system. Marlene's book is a powerful how-to. If you've forgotten what it's like to feel "normal" because all around you is drama, stop hoping it will fix itself. Get Marlene's book, read it, apply it. Find out why it's destined to appear on the desks of every leader who is serious about creating outstanding results with people.

I read this book in early 2012 but just re-read it and realized that it had helped me grow in the areas of dealing with my drama and the drama of others. However, I see new areas for improvement now and am glad for the opportunity to re-read the text. However, it should be noted that rank and file

employees have little ability to stop the drama that comes from management and HR. Faulty hiring practices, a lack of screening of applicants, and less-than-adequate interviewing techniques for determining both qualifications, past problems, and verifying corporate culture "fit" add to problems which may already be in existence in a workplace. Often, drama comes from the top with management which leaks information to employees for whatever reasons they may have (i.e., garner support from subordinates, demonstrate their knowledge and power, or just loose lips) and employees who then leak information to others to demonstrate their position of power and gain influence as well. Lastly, this book should be taken together with consideration and diligent application of the Biblical values espoused in Proverbs, Ecclesiastes, Psalms, and the New Testament. As time goes on, there will be more and more evil in the world and hence, the workplace, but Ms. Chism's writing is clear and applicable to today's workplace.... and although this book is not meant to bring in Christian values, it does that in a round-about way. In summary... less talk, less ego, more pride in who we are and what we do and more work will give us less drama in the workplace.

As a solopreneur I don't work in a big office or have a huge team of employees. But I am an active community volunteer for the chamber of commerce and other groups and, when time is short and project tasks are many, there can be some drama. Fortunately, Marlene Chism's book has come along just in time to help us work through the stress, focus on the common purpose and release the drama so that our goals are achieved with fewer complaints or regrets. Thank you Marlene! With insightful stories and inspiring case studies, Chism's methodology plays out positively time and time again as her tips assist all of us in creating a more purposeful workplace- whether in a cubicle or a community meeting room. I'm glad I discovered this book and will share it with others in my network so that they too can work and live drama-free.

Great book!

Workplace drama is a situation that all leaders face in some form. Chism's approach is practical and can be implemented on various organizational levels. It is an holistic schema including spirituality which is a minefield that most authors and consultants avoid. She mentions the importance of personal values which is essential in addressing spirituality, since this is the source of a person's deeply held value system. Her fresh approach is stimulating, thoughtful, introspective, and practical.

I would recommend this book to anyone looking to improve the workplace, your home life, or relationships. It's a no nonsense practical approach to having peace and prosperity in your life.

Stop Workplace Drama describes the drama cycle and how to reduce drama in the workplace. I work in an environment with a lot of drama and appreciate the tips for reducing drama and helping staff work together more effectively.

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